

## TENANCY INFORMATION

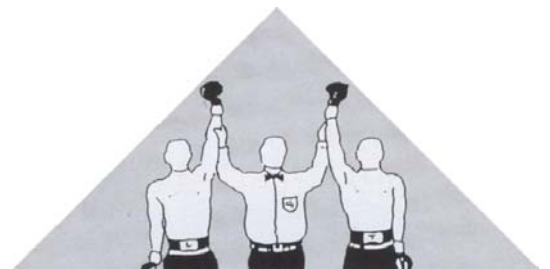
PRDnationwide Schloeffel & Paul have been in business in Hurstville now for over 100 years, and as such have proven to be one of the most successful Real Estate Agencies in Southern Sydney, specialising in their core business of Property Management.

Property Management is the liaison between our clients the Property Owners and our Customers the Tenants – each being just as important to the smooth harmony, and efficient financial administration of a major asset.

We have made good friends with Owners and Tenants alike, and provide an unparalleled level of service to satisfy all.

### Landlords v. Tenants

Fights between Landlords and Tenants are legend - often funny, often tragic, often unfair. This can be avoided when there is a professional Referee and at PRDnationwide Schloeffel & Paul that is our Management Team. We make sure all Contenders are decent and honourable participants and look after agreements, rents, inspections and maintenance so there are **No Losers – Only Winners because there is no Contest...**



### Our commitments to all our Landlords and Tenants:

- At all times you will be treated with respect, courtesy and consideration.**
- We will listen to and consider all reasonable requests**
- As the Landlord's Agent we will do everything to protect the Owner's best interests to minimise potential losses to enhance the most effective return on their investment.**
- If you meet your obligations as a tenant, we will act as your advocate.**
- We are totally informed of the Residential Tenancy Act and other relevant regulations, and we genuinely support and respect your rights under the Act.**

### **Very Useful Tenancy Information:**

For your information we feel there are 3 very important stages during your stay with us:

Whether you are leasing for the first time or need a refresher on some of the Acts, requirements and regulations, please read the following.

1. **Before the Lease Starts**                      **(link)**
2. **During your Tenancy**                      **(link)**
3. **Ending your Tenancy**                      **(link)**

### **Office of Fair Trading:**

Are the basic governing body overseeing the Rules and Regulations behind the Residential Tenancy Act.

If you think you are being treated unfairly or seek your legal rights to a tenancy dispute, by all means talk with our Property Managers first or seek assistance from the O.F.T.

They can be contacted on:

[www.dft.nsw.gov.au](http://www.dft.nsw.gov.au)

Local Office -            Dept Fair Trading  
                                  Level 3  
                                  4-8 Woodville Street,  
                                  Hurstville NSW 2220

Phone            13.32.20